

Financial, Scheduling, & Cancellation Policies

Bajaj Plastic Surgery is now a **cosmetic-only practice** and does not accept insurance. All services are paid out-of-pocket. Our team will provide detailed information on the costs associated with your procedures before your appointment. Please contact us to discuss payment arrangements.

CONSULTATION & SCHEDULING

- **New Consultations:** A \$150 non-refundable scheduling fee is required.
- **Established Consultations:** A \$100 non-refundable scheduling fee is required.

This scheduling fee is non-refundable but can be applied towards your surgery total if you choose to schedule your surgery on the same day as your consultation. The scheduling must occur within the same day as the consultation to apply the fee towards the surgery.

Prior to your appointment, please submit documentation of previous treatments and physician notes regarding your condition and potential for medical necessity. Bring a photo ID with you to your initial consultation.

Scheduling surgery involves several steps, including coordinating the operating room, anesthesiology, and Dr. Bajaj's availability. The scheduling fee covers these arrangements. Without the required scheduling fee, we cannot reserve your surgery date.

SCHEDULING FEE

To hold a date for surgery, a 10% non-refundable scheduling fee of the total surgery fees is due at the time of scheduling. This fee covers pre-surgical preparations, including the reservation of the operating room and anesthesiologist, and time spent reviewing your medical records.

Payment for surgery is due in full three weeks before your scheduled surgery date. If final payments are not made within 15 business days of the scheduled procedure, it will result in cancellation and forfeiture of your scheduling fee.

CANCELLATION POLICY

We understand that circumstances may arise that could lead to a need to postpone your surgery. Please be aware that such changes impact not only your surgeon but also other patients.

• If you cancel your surgery more than 3 weeks (21 days) before your surgery date: You are entitled to a full refund minus the non-refundable scheduling fee.



- If you cancel less than 3 weeks (21 days) but more than 2 weeks before surgery: You will forfeit half of your surgical fees.
- If you cancel less than 2 weeks (14 days) before your surgery date: You will forfeit the entire surgical fee.

If you need to cancel or reschedule your surgery, please contact our office at (405)810-8448.

RESCHEDULING POLICY

Due to the commitment Dr. Bajaj makes to the surgery center when reserving your surgery date, the following policies for rescheduling will apply:

- If you need to reschedule your surgery for any reason more than 3 weeks (21 days) prior to your surgery date: You may do so without penalty one time.
 - o **If you have already rescheduled your surgery once:** You will not be eligible to reschedule again.
- If you need to reschedule your surgery for any reason less than 3 weeks (21 days) prior to your surgery date: A \$1,500 rescheduling fee will apply.
- You must reschedule your surgery date within 6 months of the original surgical date.

PAYMENT OPTIONS

- Cash or Check:
 - Personal checks are not accepted if payment is made less than 3 weeks from surgery.
 - Cashier's check or cash are also acceptable.
- Credit Cards:
 - o Visa, MasterCard, Discover, and American Express are accepted.
- Financing Plans:
 - PatientFi
 - PatientFi Application
 - https://app.patientfi.com/bajajplasticsurgery
 - **CareCredit**
 - <u>CareCredit Application</u>
 - www.carecredit.com
 - Alphaeon
 - Alphaeon Application
 - https://goalphaeon.com



REVISIONAL PROCEDURES

Although Dr. Bajaj strives for the optimal outcome for every patient, there are instances where further refinement or additional surgeries may be necessary due to complications. In cosmetic procedures, certain issues may arise despite the best care and precision by the doctor and team. Examples of such problems include bleeding or an unfavorable scar after surgery. In these cases, it may be necessary to return the patient to surgery, either on an emergency basis (e.g., in the case of bleeding) or on an elective basis (e.g., in the case of scarring).

As a predetermined courtesy to our patients, it is our policy not to charge a surgeon's fee for complications that arise within six months of the original surgery date. However, the patient is responsible for any additional expenses incurred, such as hospital or outpatient facility fees, anesthesia, and any other related costs.

We hope that no complications arise and no surgical refinements are necessary. However, it is important to understand that no plastic surgeon can guarantee this outcome. If you have any questions regarding this policy, our office staff is available to discuss it with you in detail.

REVISIONS WITHIN THE FIRST YEAR

Final healing for most procedures can take up to one year. The quoted fee covers the performance of the operation and post-operative care but does not guarantee a specific result. Extreme weight fluctuations can also impact the surgical outcome. We encourage all patients to maintain their results through a healthy diet and exercise.

Occasionally, secondary or revisionary surgeries may be necessary. In such an event, you will be responsible for operating room, anesthesia, and facility fees. The surgeon's fee for the secondary procedure may be adjusted at the office's discretion if all patient appointments are kept, all recommended post-operative treatments are followed, and the patient is within 10 pounds of their pre-surgical weight.

PATIENT ACKNOWLEDGMENT

I have reviewed and understand the financial policy regarding revisional procedures. I
acknowledge that I am responsible for all costs associated with revision surgeries except the
surgeon's fee, which may be waived under the specified conditions.

Patient Initials Da	ıte
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PRE AND POST OPERATIVE VISITS

We understand that many of our patients travel long distances to see us, and we recognize the associated costs and inconvenience. However, at Bajaj Plastic Surgery, we take every surgical procedure very seriously. Your health and safety are our top priorities. While we will do our best to minimize any inconvenience or additional expenses, please be aware that your surgery will require one or two pre-operative visits to ensure all your questions and concerns are thoroughly addressed. Additionally, several post-operative visits will be necessary to monitor your recovery. In some cases, more frequent visits may be required due to unexpected circumstances. If you have concerns about your ability to attend these visits, please discuss them with us before your surgery.

Our office staff is available to meet with you personally to provide detailed information and assistance. They are experts in this area and are committed to helping you maximize your benefits.

I have reviewed the above information with the Scheduling Coordinator and fully understand the financial policies and my financial obligations outlined here.

DISCLOSURES

For more information about your rights and protections against surprise medical bills under the No Surprises Act, please visit:

Your Rights and Protections Against Surprise Medical Bills

Patient Signature	Date	