

# BAJAJ PLASTIC SURGERY

## FINANCIAL POLICIES

### SCHEDULING

In order to hold a date for surgery, a 10% (of total fees) **non-refundable** scheduling fee is due at the time of surgery scheduling. This fee is used for pre-surgical preparations, including reservation of the operating room, anesthesiologist and for time spent reviewing your medical records.

Payment for surgery is due in full three weeks before your scheduled surgery date. Final payments not made within 15 business days of the scheduled procedure will result in cancellation and forfeiture of your surgery scheduling fee.

### CANCELLATION POLICY

We understand that a situation may arise that could force you to postpone your surgery. Please understand that such changes affect not only your surgeon but other patients as well. The Doctors time, as well as that of the operating room staff, is a precious commodity, and we request your courtesy and concern.

- If you need to cancel your surgery for any reason greater than 3 weeks (21 days) prior to your surgery date you are entitled to a full refund minus the non-refundable scheduling fee
- If you need to cancel your surgery for any reason less than 3 weeks (21 days), but greater than 2 weeks prior to surgery you will forfeit half of your surgical fees.
- If you need to cancel your surgery for any reason less than 2 weeks (14 days) prior to your surgery date you will forfeit the entire surgical fee.

### RESCHEDULING POLICY

Due to the commitment Dr. Bajaj makes to the surgery center when reserving your surgery date, the following policies for rescheduling will apply:

- If you need to reschedule your surgery for any reason greater than 3 weeks (21 days) prior to your surgery date you may do so without penalty one time.
  - If you reschedule your surgical date again you will be required to pay a \$1500 rescheduling fee.
- If you to reschedule your surgery for any reason less than 3 weeks (21 days) prior to your surgery date you a \$1500 rescheduling fee will apply.
- You must reschedule your surgery date within 6 months of the original surgical date.

### PAYMENT OPTIONS

- Cash or Check: Personal Check (not accepted if less than 3 weeks from surgery), Cashier's check or cash
- Credit Cards: Visa, MasterCard, Discover, American Express
- Financing Plans:
  - Patient Fi: <https://app.patientfi.com/bajajplasticsurgery>
  - Care Credit: [www.carecredit.com](http://www.carecredit.com)
  - Alphaeon: <https://goalphaeon.com>

Initials

## REVISIONAL PROCEDURES

Although Dr. Bajaj would hope that each patient has the optimal outcome, every plastic surgeon has a few patients who will require further refinement or have some complication requiring additional surgeries. In cosmetic procedures there are certain problems that will happen statistically no matter how well the care or how careful the doctor and team. Examples of problems that may be encountered are bleeding or an unfavorable scar after a surgical procedure. In both of these cases, it may be necessary to return the patient to surgery, either on an emergency basis (as in the case with bleeding) or an elective basis (as in the case of scarring). It is our policy as a predetermined courtesy to our patients not to charge a surgeon's fee for complications within six months from the original surgery date. We do, however, expect the patient to pay whatever other expenses arise as a result of treatment in hospital or outpatient settings.

We hope that no complications arise and no surgical refinements are necessary. However, no plastic surgeon can guarantee this to their patients. It is important the patient undergoing an elective surgical procedure understands this financial policy. If you have any questions regarding this policy, the office staff would be happy to discuss it with you.

### **Revisions: within the first year:**

Final healing for most procedures will take up to one year. The quoted fee is for the performance of the operation and its post-operative care, not a guaranteed result. Extreme weight fluctuations can also affect a surgical result. We encourage all patients to maintain their results with a healthy diet and exercise, however, occasionally secondary or revisionary surgeries may be necessary. In this unlikely event, you will be responsible for operating room, anesthesia, and facility fees. The surgeon's fee for the secondary procedure may be adjusted at the office's discretion if all patient appointments are kept, all recommended post-operative treatments are followed and patient is within 10 pounds of their pre-surgical weight.

## PRE AND POST OPERATIVE VISITS

We realize that many of you may have to travel from a distance to come and see us. We are also cognizant of the expense and inconvenience of traveling. However, we, at Bajaj Plastic Surgery, believe that any surgical procedure cannot be taken lightly. While we will try our best to minimize your inconvenience and expense, please understand that your health and safety is our primary concern. Every surgery will necessitate one or two pre-operative visits to ensure that all of your questions and concerns are addressed as well as several post-operative visits to ensure that your recovery is progressing as it should be. Some patients may require more frequent visits because of unexpected issues. If you believe that you are unable or unwilling to make these visits, please discuss these concerns with us prior to surgery.

Our office staff is readily available to meet with you personally to provide the specific information you desire. They specialize in this area and will use their expertise to help you obtain the maximum benefits from your policy.

I have discussed the above items with the Scheduling Coordinator and fully understand the fees given, the financial policies, as well as my financial obligations set forth herein.

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Patient Signature

Date